

1. BACKGROUND

The Parish Council currently have 66 litter bins throughout the parish. More will be added when the remaining public open space at Longhedge is adopted during 2024.

2. SUMMARY

The Parish Council have used IdVerde to empty all bins on a regular schedule for some years. There were some serious service issues with missed collections early in 2023, which caused numerous resident complaints. We understand that these issues resulted from a reorganisation within IdVerde, which has since been addressed through staff recruitment and training. The Parish Council were compensated for the missed collections and we have had no issues reported since.

The charge from IdVerde has remained unchanged since January 2022 at £791.18. This is despite additional bins being added to the schedule since that time. IdVerde have now reviewed their charging and provided a quote of **£12,350.11** per year or **£1,029.18** per month. However, taking into account the additional bins added since January 2022, this equates to a minimal increase 'per empty'. The Clerk has contacted two alternative service providers for quotes. Both were more expensive than the current IdVerde quote.

3. RECOMMENDATION

That the Parish Council resolves to appoint IdVerde to continue the litter bin emptying contract for 2024, at a cost of **£12,350.11** per year or **£1,029.18** per month.

Councillors should note that this cost may increase proportionally as new bins are added throughout the year.